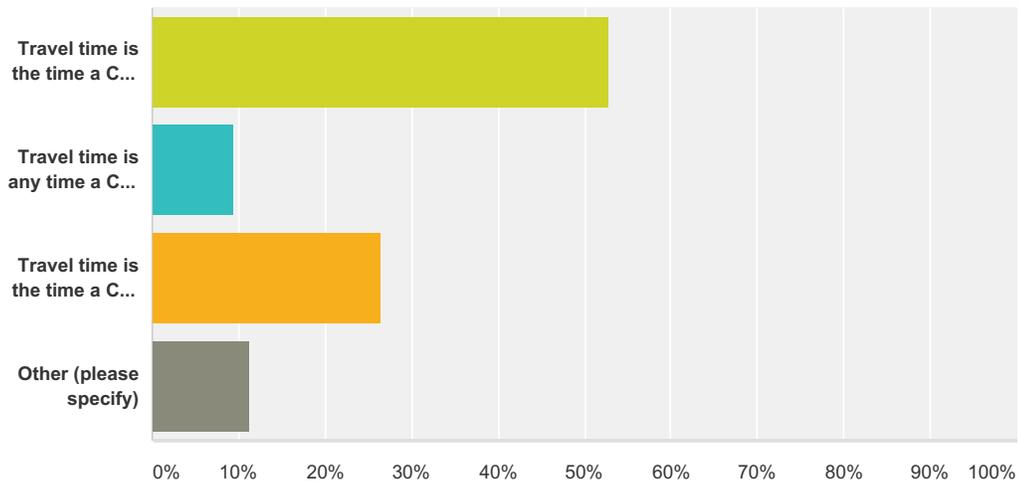


## Travel Time Clarification

### Q1 What is your organization's interpretation of "travel time"?

Answered: 53 Skipped: 2



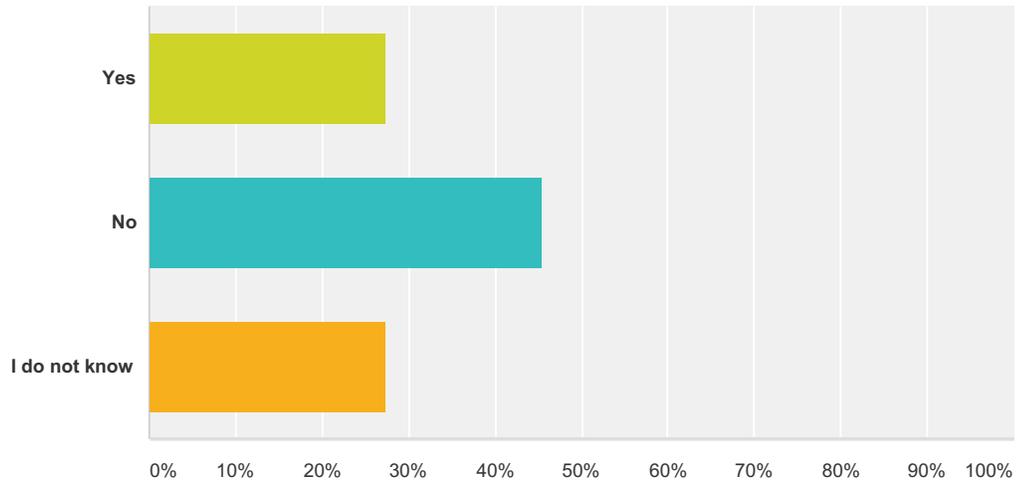
Answer Choices	Responses
Travel time is the time a CPS is driving alone in his/her vehicle, on the way to the next peer appointment.	<b>52.83%</b> 28
Travel time is any time a CPS is providing Peer Support Services in his/her vehicle.	<b>9.43%</b> 5
Travel time is the time a CPS is driving alone in his/her vehicle, on the way to the next peer appointment, AND any time a CPS is providing Peer Support Services in his/her vehicle	<b>26.42%</b> 14
Other (please specify)	<b>11.32%</b> 6
<b>Total</b>	<b>53</b>

#	Other (please specify)	Date
1	any time the peer is in the vehicle receiving peer support services	2/26/2016 9:51 AM
2	I am paid for travel time when I am driving a company vehicle and the peer is in the vehicle with me. I am paid for mileage driving my own vehicle from a visit with a peer to a visit with another peer only.	2/24/2016 1:29 PM
3	We interpret "travel" time as any time a peer travels alone in their vehicle between worksites. Worksites include any of our offices, peers homes, or in the community where an appt is scheduled with a peer. At ACRP in Johnstown, PA WE DO NOT TRANSPORT OUR PEERS.	2/23/2016 7:15 AM
4	I selected other primarily because travel time is not always synonymous with traveling in a vehicle. It could be also using public transportation to get to and from engagements with individuals receiving Peer Support.	2/22/2016 3:49 PM
5	Travel time is the time a CPS is driving in his/her/agency vehicle, on the way to the next peer appointment and while accompanying a peer to a location and the peer is in the vehicle.. Peer Support Services are not allowed to be provided in a vehicle, except certain circumstances utilizing public transportation.	2/22/2016 3:39 PM
6	Any time spent in the vehicle to or from a Peer & also with Peer (s)	2/22/2016 1:36 PM

## Travel Time Clarification

### Q2 Has a representative from OMHSAS spoken to you, or a member of your organization regarding their interpretation of “travel time”?

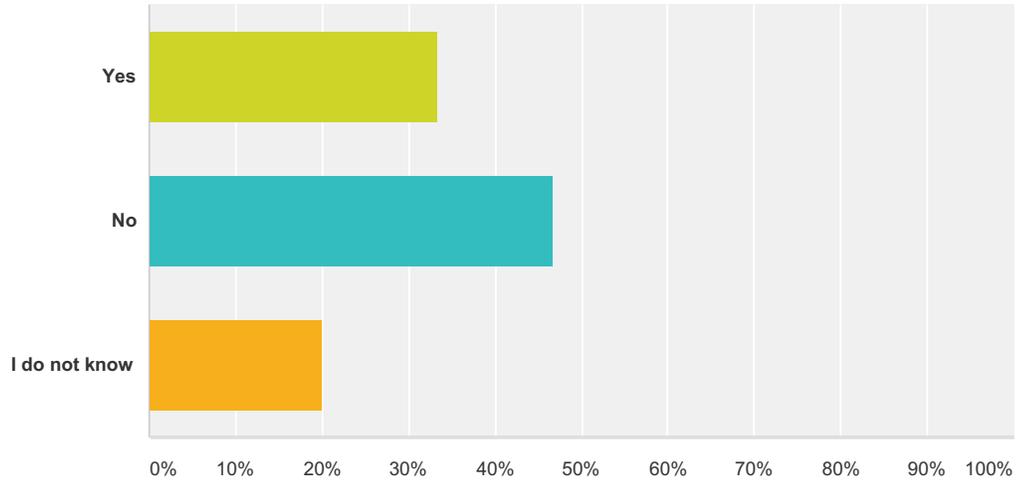
Answered: 55 Skipped: 0



Answer Choices	Responses	
Yes	27.27%	15
No	45.45%	25
I do not know	27.27%	15
<b>Total</b>		<b>55</b>

### Q3 Was OMHSAS’s interpretation of “travel time” different from the interpretation by your organization?

Answered: 15 Skipped: 40



Answer Choices	Responses
Yes	33.33% 5
No	46.67% 7
I do not know	20.00% 3
<b>Total</b>	<b>15</b>

## Travel Time Clarification

### Q4 How was OMHSAS's interpretation different?

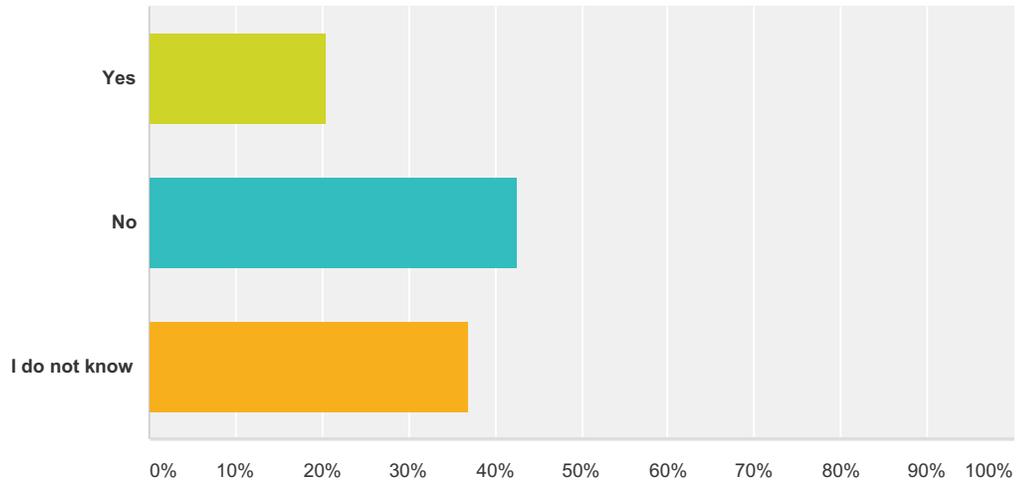
Answered: 5 Skipped: 50

#	Responses	Date
1	OMHSAS's interpretation of travel time was anytime I am in my car and the car is moving-with or without a peer.	2/29/2016 8:17 PM
2	We used to think that travel time meant traveling between appointments and did not realize that travel time when providing services in the vehicle was not a billable activity. However, after discussion we are now on the same page and understand the differences.	2/23/2016 9:15 AM
3	Any travel time is not billableEven when you have an individual in the car with you and you are conversing.	2/22/2016 4:16 PM
4	We thought that transporting a peer to provide service should be billable because we were only transporting IF the service provided was directly related to the goal and that would be clearly documented (i.e., we could transport to WalMart to practice reading labels, using a self check out, learning the layout of the grocery aisle to ease anxiety and to make a shopping list etc. but NOT to stock up on soda or to provide transportation to Wal Mart and NEVER out of convenience or to maximize the total units approved for each individual-) As a result of our OMHSAS and MCO discussions and payback, we do not bill for any transportation at all. Not a lone or with an individual. We decreased the amount of transportation provided, which has negatively impacted the number of referrals for the service.	2/22/2016 3:18 PM
5	Travel time was explained as anytime a peer is being transported and is non-billable because it is already included in the rate reimbursement.	2/11/2016 10:38 AM

## Travel Time Clarification

### Q5 Has a representative from your MCO spoken to you, or a member of your organization regarding their interpretation of “travel time”?

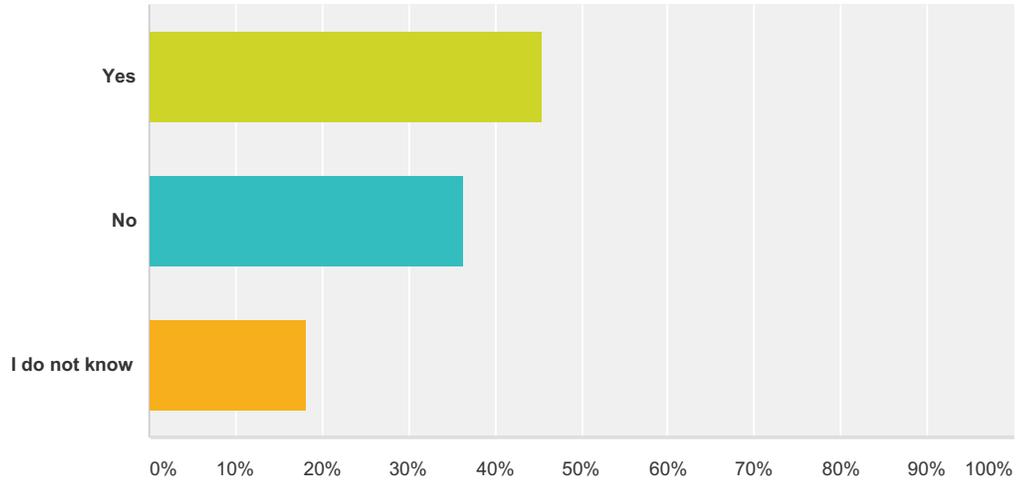
Answered: 54 Skipped: 1



Answer Choices	Responses	
Yes	20.37%	11
No	42.59%	23
I do not know	37.04%	20
<b>Total</b>		<b>54</b>

**Q6 Was the MCO’s interpretation of “travel time” different that the interpretation by your organization?**

Answered: 11 Skipped: 44



Answer Choices	Responses
Yes	45.45% 5
No	36.36% 4
I do not know	18.18% 2
<b>Total</b>	<b>11</b>

## Travel Time Clarification

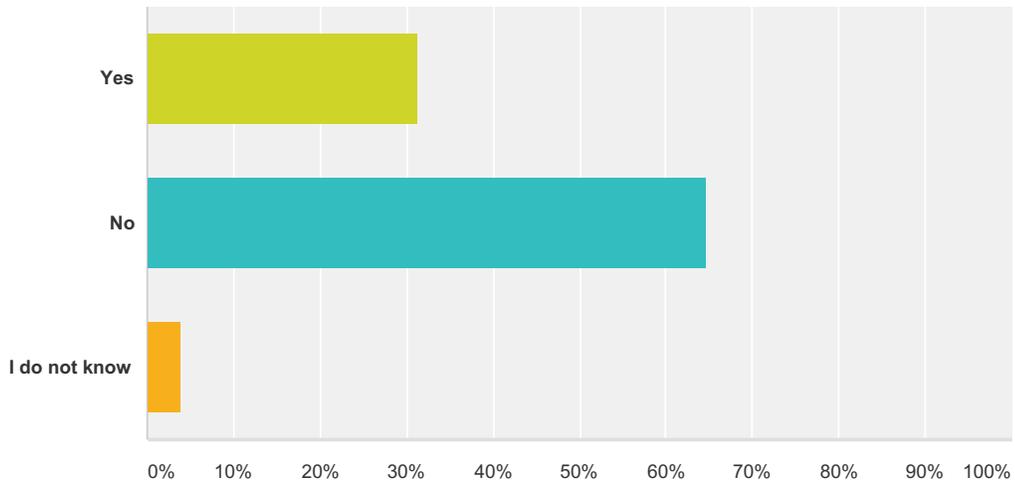
### Q7 How was the MCO's interpretation different?

Answered: 5 Skipped: 50

#	Responses	Date
1	We had the same misconception as mentioned in the OMHSAS example. However - this was corrected about 9 months ago.	2/23/2016 9:16 AM
2	They said we can transport but shouldn't be billing the peer code while doing so. That is when we decided, as a program, that we would no longer transport peers.	2/23/2016 7:17 AM
3	Mco said no travel time was billable even if you are with a client whole in a car.	2/22/2016 7:36 PM
4	Same as OMHSAS	2/22/2016 4:17 PM
5	MCO said absolutely no travel time is billable- never- ever regardless of interventions/meaningful discussions that take place in the car.	2/22/2016 3:20 PM

**Q8 Do you currently bill your MCO for time that a CPS is providing Peer Support Services in his/her vehicle? (Example: A CPS accompanies a peer to a psychiatric appointment for the purpose of supporting that peer’s self-advocacy skills. On the way to the appointment the CPS role-plays with the peer.)**

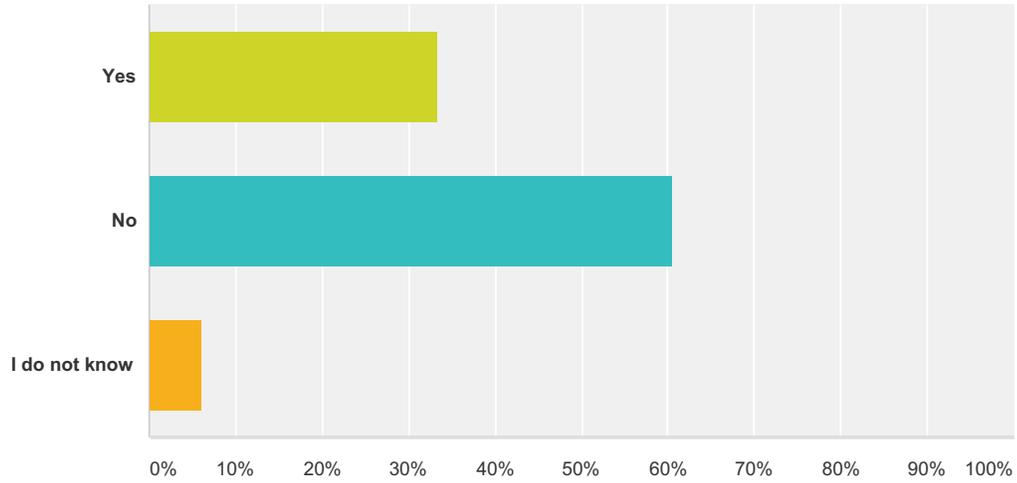
Answered: 51 Skipped: 4



Answer Choices	Responses
Yes	31.37% 16
No	64.71% 33
I do not know	3.92% 2
<b>Total</b>	<b>51</b>

**Q9 In the past, have you billed the MCO for peer services being provided in the CPS's car?**

Answered: 33 Skipped: 22



Answer Choices	Responses
Yes	33.33% 11
No	60.61% 20
I do not know	6.06% 2
<b>Total</b>	<b>33</b>

## Travel Time Clarification

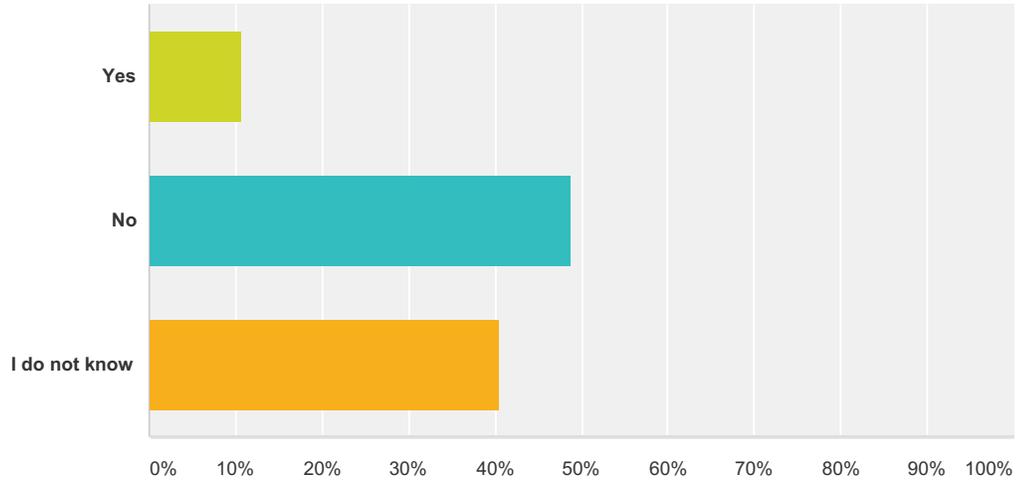
### Q10 When and why did you stop billing the MCO for peer services provided while driving in the CPS's car?

Answered: 11 Skipped: 44

#	Responses	Date
1	We stopped billing after a peer attended a training where SAMHSA explained that our organization is not supposed to be billing for the time a peer is in the car with a CPS	3/14/2016 12:15 PM
2	We no longer transport peers. Peers must have their own transportation.	2/23/2016 10:22 AM
3	As a result of an audit we were told no services provided while in the vehicle were reimbursable. We stopped billing for this time immediately.	2/23/2016 9:17 AM
4	It was probably about 1 1/2 to 2 years ago. We attended a training where the MCO (VBH) made their wishes known regarding "travel time"	2/23/2016 7:19 AM
5	We stopped the billing several years ago, when OMHSAS sent out an informational notice, stating that peer support services may not be provided while traveling in a vehicle except for times utilizing public transportation and the support provided during the transit relates directly to the goals/objectives on record for the peer.	2/22/2016 3:43 PM
6	We stopped immediately after a MCO review of peer services which resulted in a lot of payback because travel time was not separated from the billable time for accompanying someone to an appointment or into the community for a goal related service.	2/22/2016 3:22 PM
7	A clarification of travel time was provided by OMHSAS.	2/22/2016 2:41 PM
8	We stopped billing for peer services provided while driving in July, 2014 following an internal audit of CPS travel. We self-initiated a payback at the MCO's request.	2/22/2016 1:53 PM
9	When told we weren't allowed over 3 years ago	2/22/2016 1:38 PM
10	ABOUT 5 YEARS AGO WHEN OMSHAS SAID DRIVING WITH A PEER IN THE CAR IS NOT FACE-TO-FACE TIME.	2/22/2016 1:26 PM
11	told to stop.	2/22/2016 1:12 PM

**Q11 Has your organization ever been required to return money to your MCO for time billed when Peer Support Services were provided in a CPS's vehicle?**

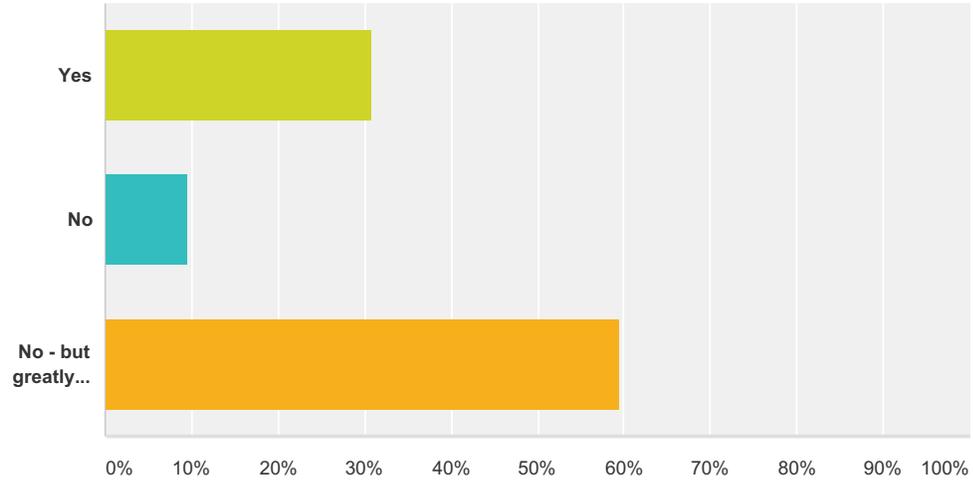
Answered: 47 Skipped: 8



Answer Choices	Responses
Yes	10.64% 5
No	48.94% 23
I do not know	40.43% 19
<b>Total</b>	<b>47</b>

**Q12 If your organization could no longer bill your MCO for time that a CPS is providing Peer Support Services in his/her vehicle, would you instruct your CPSs to discontinue providing this specific type of support?**

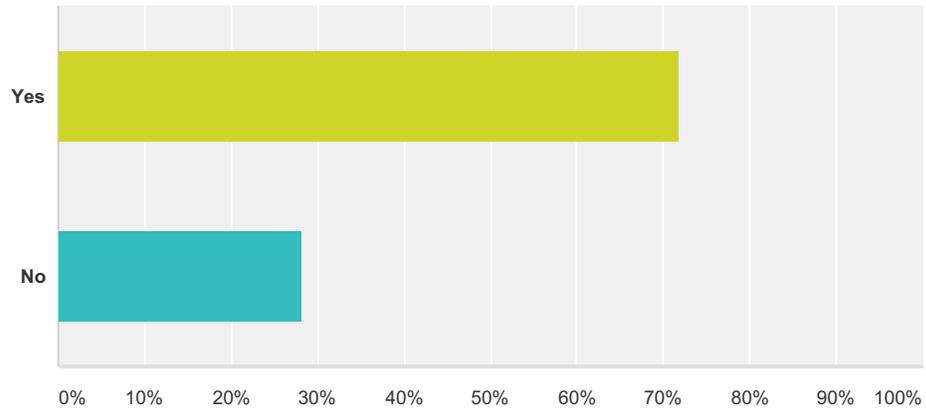
Answered: 42 Skipped: 13



Answer Choices	Responses	
Yes	30.95%	13
No	9.52%	4
No - but greatly reduce/limit time spent in vehicle	59.52%	25
<b>Total</b>		<b>42</b>

**Q13 Do you feel that discontinuing or greatly limiting the practice of providing Peer Support Services in a CPS’s vehicle would negatively impact the individuals receiving support with your organization?**

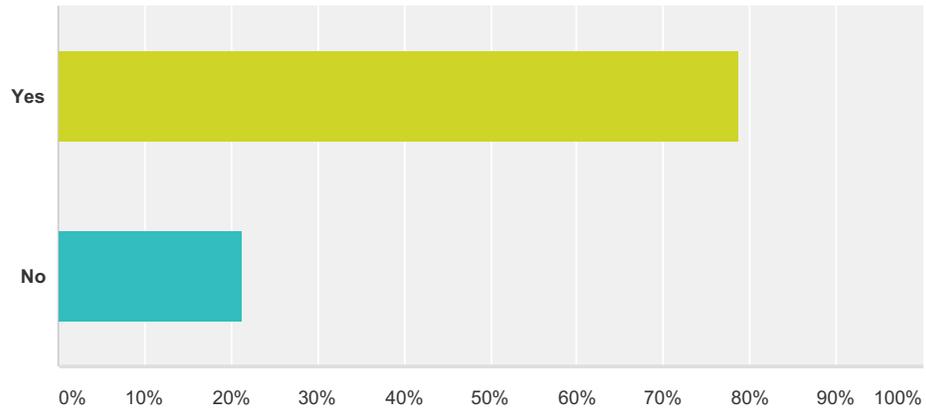
Answered: 46 Skipped: 9



Answer Choices	Responses
Yes	71.74% 33
No	28.26% 13
<b>Total</b>	<b>46</b>

**Q14 Do you feel that discontinuing or greatly limiting the practice of providing Peer Support Services in a CPS's vehicle would interfere with a CPS's ability to provide the highest quality of support?**

Answered: 47 Skipped: 8

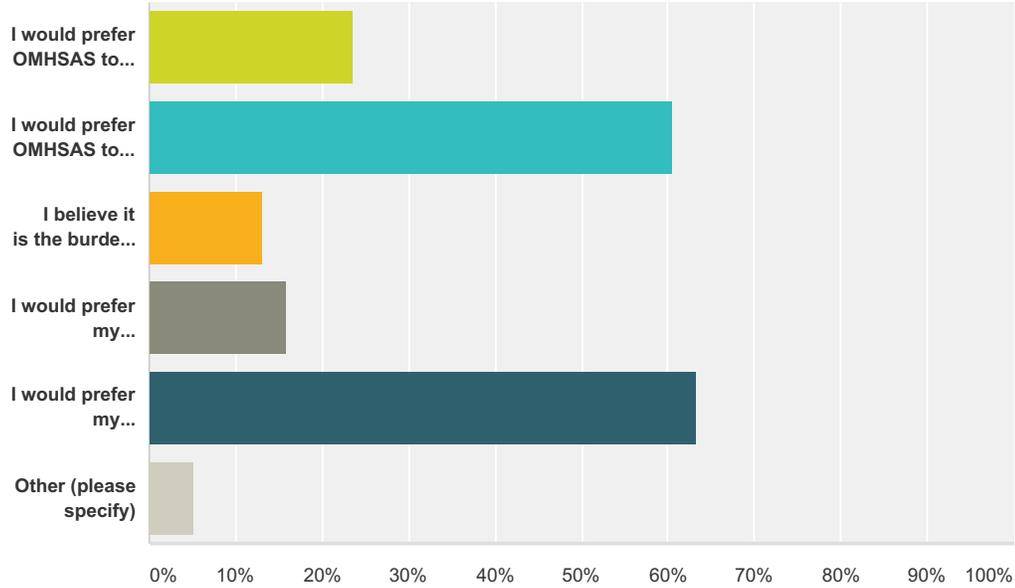


Answer Choices	Responses	
Yes	78.72%	37
No	21.28%	10
<b>Total</b>		<b>47</b>

## Travel Time Clarification

### Q15 How would your organization prefer to be made aware of policy clarifications? (check all that apply)

Answered: 38 Skipped: 17

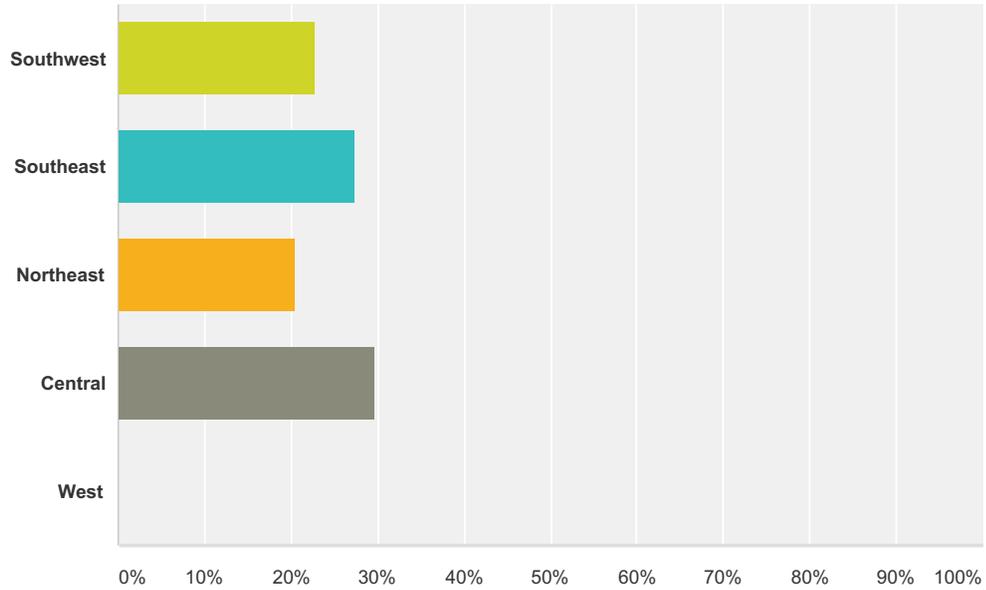


Answer Choices	Responses
I would prefer OMHSAS to publish bulletins with policy clarifications on their website	23.68% 9
I would prefer OMHSAS to publish bulletins with policy clarifications on their website, and to forward all bulletins/policy clarifications to relevant providers.	60.53% 23
I believe it is the burden of provider organizations to regularly check OMHSAS's and/or MCO's website(s) for buletins/policy clarifications.	13.16% 5
I would prefer my organization's MCO to publish bulletins with policy clarifications on their website.	15.79% 6
I would prefer my organization's MCO to publish bulletins with policy clarifications on their website, and to forward all bulletins/policy clarifications to relevant providers.	63.16% 24
Other (please specify)	5.26% 2
<b>Total Respondents: 38</b>	

#	Other (please specify)	Date
1	I am not sure	3/14/2016 12:22 PM
2	We do not provide Peer Support in the CPS personal vehicle. On the rare occasion that we do use a vehicle it is a company vehicle...Not a CPS's personal vehicle. That is not empowering the individual to navigate their community and be independent/interdependent within their community. I am sure that in some more rural areas this may be a necessity but not in our area.	2/22/2016 3:57 PM

### Q16 In which OMHSAS region does your organization provide Peer Support Services?

Answered: 44 Skipped: 11



Answer Choices	Responses
Southwest	22.73% 10
Southeast	27.27% 12
Northeast	20.45% 9
Central	29.55% 13
West	0.00% 0
<b>Total</b>	<b>44</b>